

Personal Invitation
Senior Executive Conference 2024

**Leaders' Insights:
Acceleration Strategies for Profitable Growth**

Leading Insurers Are Having an AI Moment (Senior Dialogues)

The Value of Insurance in A Changing Risk Landscape

Leaders' Update: Supervisory Development in Europe

Disruptive Shifts and Transformation in Mobility, Health and Finance

Business Transformation and Acceleration Strategies for Growth

Leveraging Human Intelligence to Unlock the Power of Data

Monday, October 14, 2024: Senior Dialogues, Formal Reception & Dinner
The Loft, So/ Vienna, Austria

Tuesday, October 15, 2024: Senior Executive Conference
SO/ Vienna, Austria

Premium Partners

accenture

<epam>

IBM Consulting

Leaders' Insights: Acceleration Strategies for Profitable Growth



Prof Dr Peter Maas

Professor of Management,
University of St. Gallen

The Value of Insurance in A Changing Risk Landscape is shown from a VIG perspective. Today's economies and societies are facing a transformation of risk, which is reflected in many major events such as the COVID-19 pandemic or return of war in Europe. Climate risks are also seemingly spiraling out of control while public and private intangible assets and data are under increasing threat from cyberattacks. This new global risk landscape is a significant test of insurers' capacity for financial loss absorption, and insurance companies must be mindful of potential challenges to their traditional value proposition of risk transfer.

You will also receive a leader's update on the regulatory framework (inter alia DORA/AIA/FIDA/ESG) and insights into the status of digitalization in the financial market from a supervisory perspective.

Looking forward, traditional growth paths will be harder to achieve, margins will continue to be pressured, and disruption will continue. Insurance leaders need to pull both "Traditional" and "Next Gen" levers at the same time to achieve significant, sustainable cost reductions alongside growth. In 2024 – 2026, insurers will focus on "back to the core" and bottom-line profitability as well as improving customer retention while adapting to the digital age. Operational resilience and organizational agility are also top priorities to enable insurers to be flexible and responsive to market fluctuations.

The conference will bring concrete practical examples of disruptive shifts and transformations in the areas of mobility, health and finance with a direct impact on the insurance industry into the dialogue.

We will also bring the experiences of our premium partners on the GenAI journey to the conference. In the 'Senior Dialogues' of the preceding evening, practical embedding examples of GenAI in the insurance industry will be illustrated. And brace yourself for Prof Dr Bart De Langhe to inspire you in the closing keynote of the conference with his new bestseller 'Leveraging Human Intelligence to Unlock the Power of Data'.

The Insurance Conference 2024 will once again address and discuss fundamental questions at the highest level. The participants are senior executives who have been personally invited.

InsuranceCom AT-CEE – the platform where Senior decision-makers of the Austrian and Central & Eastern Europe Insurance industry meet and exchange their experiences.

Speakers and Panelists



Nina Klingspor
CEO of Central Europe,
Allianz Central Europe



Dr Mag Wolfgang Kindl
Member of the Manage-
ment Board, Customer &
Market International,
UNIQA Insurance
Group AG



JUDr Saria Stanislava
PhD, Head of Division,
Austrian Financial
Market Authority FMA



Tobias Sondorfer
Vice-Chairman of the
Board of Directors
(and the incoming CEO
as Jan' 2025), VIG Re



Dr Henning Dröge
Associate Partner
Insurance, Porsche
Consulting GmbH



Gerald Lippert
Director, Head of
Telemedicine,
Mavie Next GmbH /
UNIQA Group



Marianne Hänggi
Senior Account Executive,
Additiv AG



**Prof Dr
Bart De Langhe**
Professor of Marketing
and Behavioral Scientist,
KU Leuven and Vlerick
Business School

Personal Invitation

Senior Dialogues, Formal Reception & Dinner

Exclusive event on the eve of the InsuranceCom AT-CEE 2024

Monday, October 14, 2024

The Loft, SO / Vienna, Praterstrasse 1, 1020 Vienna

17.00	Registration
17.30	<u>Senior Dialogues</u> «Leading Insurer Are Having an AI Moment» Senior Dialogue A (in collaboration with EPAM): AI in Claims Processing Senior Dialogue B (in collaboration with Accenture AG): GenAI, taking transformation into account Senior Dialogue C (in collaboration with IBM Consulting): Forget ChatGPT - Multi-Agent AI Systems for Insurers
18.40	Formal Reception (with Honorary Guests) & Aperitif The Loft, SO/ Vienna
19.30	InsuranceCom AT-CEE Dinner
21.30	Facultative Nightcap

Premium Partners

Accenture AG | EPAM | IBM Consulting

Personal registration by insurancecom.eu › registration. By invitation only. The participation is free of charge. Please register in good time. The number of seats is limited. RSVP.

www.insurancecom.eu



Tuesday, October 15, 2024

08.40 Registration & Welcome Coffee & Networking

09.20 Welcome and Introduction

Prof Dr Peter Maas, Professor of Management, University of St.Gallen

09.30 The Value of Insurance in a Changing Risk Landscape

Tobias Sonndorfer, Vice-Chairman of the Board of Directors
(and the incoming CEO as Jan' 2025), VIG Re

10.00 Leaders' Update: Supervisory Development in Europe

JUDr Saria Stanislava, PhD, Head of Division, Austrian Financial Market Authority FMA

10.30 Break & 1:1 Networking

Disruptive Shifts and Transformation in Mobility, Health and Finance

11.20 Dr Henning Dröge, Associate Partner Insurance, Porsche Consulting GmbH

Gerald Lippert, Director, Head of Telemedicine, Mavie Next GmbH / UNIQA Group

Marianne Hänggi, Senior Account Executive, Additiv AG

Senior Dialogue

12.30 Lunch & 1:1 Networking

Leaders' Insight –

Business Transformation and Acceleration Strategies for Profitable Growth

14.00 Senior Dialogue

Dr Mag Wolfgang Kindl, Member of the Management Board,
Customer & Market International, UNIQA Insurance Group AG
Nina Klingspor, CEO of Central Europe, Allianz Central Europe

Leveraging Human Intelligence to Unlock the Power of Data

15.00 Prof Dr Bart De Langhe, Professor of Marketing and Behavioral Scientist,
KU Leuven and Vlerick Business School

15.30 Closing and subsequent Apéro

Important Informations



**Senior Dialogues,
Formal Reception & Dinner at
The Loft, SO/ Vienna**

Events & Locations

Senior Dialogues, Formal Reception & Dinner

Monday, October 14, 2024, 17.00 – 21.30 hrs

The Loft, SO/ Vienna
Praterstrasse 1, 1020 Vienna
Tel. +43 1/ 906160, www.so-hotels.com

Senior Executive Conference

Tuesday, October 15, 2024, 08.40 – 16.00 hrs

SO/ Vienna, 4rd floor
Praterstrasse 1, 1020 Vienna
Tel. +43 1/ 906160, www.so-hotels.com

Participation

By invitation only. The participation is free of charge.
Accommodation at one's expense.

Conference Language

The conference will be held in English.

Registration

On www.insurancecom.eu > Registration
Please register in good time. The number of places is limited.

Your room reservation

A limited number of rooms are available at SO/ Vienna. Under the keyword « InsuranceCom » you will receive a special price when you reserve your room.

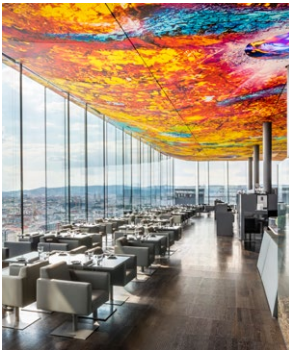
SO/ Vienna

Tel. +43 1 90 616 6105
philippe.glaser@so-hotels.com

Organizer

Executive Assistant: Valeria Yehorina
CEO: Sandro Schmid

InsuranceCom AT-CEE c/o sminds AG
Nordstrasse 9, CH-8006 Zurich
Tel. +41 44 260 10 60
contact@sminds.ch
www.insurancecom.eu



**Senior Executive Conference at
SO/ Vienna**

Premium Partners

Accenture AG

EPAM

IBM Consulting

Partners

Additiv AG

Cleverbee AG

In Cubis d.o.o.

Knowledge Partner



University of St.Gallen

Institute of Insurance Economics



Climate neutral

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